

Student Technology Support

You will find everything you need to help access your MyMacomb account. If you encounter problems accessing your account please use the contact information on the left to speak with one of our staff for assistance.

Click here to watch the guided tour & learn how to access your MyMacomb account.

FAQ to the My Macomb log in page

What is my User ID?

For students who are not employed by Macomb, your User ID is the same as your student ID number. Your User ID can be found on the top of your admissions email or letter, Macomb One Card or your financial statement. You can also retrieve your User ID by clicking the link 'Forgot My User ID'.

You need to activate your My Macomb account to access your student email account.

If you receive an error that the information does not match your student academic record and the User ID did not populate, contact the Enrollment Services office. You may be asked to provide additional information.

I am trying to activate my account and I get an Error message:

If you have activated your account previously, you will need to use the 'Forgot My Password' button to log in.

If you receive an error that the information does not match your student academic record, contact the Enrollment Services office. You may be asked to provide additional information. If you have not been in attendance within two years, you will not have a My Macomb account and will need to submit a to have one created.

I forgot my password:

If you have already setup your Security Questions, click on the link 'Forgot My Password'. You will be directed to answer two of your security questions and then prompted to change your password. If you have not setup your security questions you will need to contact the Student Technology Service Desk or visit one of the Student Services labs to reset your password.

I've tried logging in with my password multiple times and it is not working:

After three incorrect attempts, your account is locked for 180 minutes. After 180 minutes you will be able to try again or you can contact the Student Technology Service Desk or visit one of the Student Services labs to manually unlock your account.

I don't know my security questions:

If you forget your security questions contact the Student Technology Service Desk or visit one of the Student Services labs to have them cleared. You will be emailed a temporary password and link to access the MyMacomb password site where you will be required to reset your security questions and password. You must follow the exact steps in the emails you receive to reset your password before attempting to access MyMacomb/ ANGEL.

How often do I need to change my password?

Passwords expire automatically after 365 days. We suggest you change you password every semester.

I am an Employee/ Former Employee at MCC and need assistance:

Current employees must contact the IT Service Desk.

Former Employees may have trouble logging in. Contact the Enrollment Services Office and inform the representative that you were a former employee.

I am trying to 'Activate My Account' and I don't have a Social Security Number:

International (F1 students) will enter their SEVIS number into the social security number box. All other students without social security numbers can enter their Michigan Unique Identification Code (UIC).

How do I access my course on Canvas?

To login to either Canvas, you use the same username and password as your My Macomb credentials. The Canvas login page is <https://online.macomb.edu>. If you have more detailed questions about online learning at Macomb, please visit <http://macomb.edu/online>.

Browser Issues, I am using Google Chrome, Safari, or Firefox:

Internet Explorer is the only browser fully compatible with My Macomb and all of its applications. If you are using a mobile device or tablet it is suggested that you attempt logging in on a PC.

Click [here](#) for a link to our Browser compatibility page.

Click [here](#) for a list of on campus computer labs.

Student Services Lab Information