Description
In today’s global economy, having significant operations spread over several continents is common. What is uncommon, however, are the skills to lead global teams. Leading across several time zones takes cultural awareness, strong communication skills and an international focus on relationships. Learn to lead your teams successfully in a global environment.

Performance Objectives
- Understand the importance of cultural awareness
- Examine the six specific attributes that impact communication
- Build and sustain mutually productive relationships
- Recognize the impact of a global environment
- Implement existing HR and other processes across a geographically dispersed team

Course Modules
Cultural Awareness—
The importance of cultural awareness and six attributes to consider

Cross-Cultural Communication—
How six attributes impact communication and strategies to improve communication style and process

Building Relationships Across the Globe—
Techniques to build and sustain mutually productive relationships

Managing in a Global Environment—
The impact of a global environment, the primary responsibilities of a leader, and specific behaviors and actions that will increase effectiveness

Increase Your Benefits!
Courses can be conducted at your facility or ours. Receive a cost-effective, customized training program which addresses your business’s strategic objectives. Contact us to learn more.

Questions?
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Workforce & Continuing Education can customize any course to meet the specific needs of our customers.